

- 1. What are the modes available to get the Permit to Rohtang Pass? Answer: Rohtang Pass Permit MIS web application is the only mode for getting the permits to Rohtang pass.
- **2.** From where I can check the Permit Availability for a day? **Answer:** The option check availability of the Home Screen gives the idea of permit issued for a specific date. There user also gets the information of Issued permit, Left Permits as well as Permit requests under Process.
- 3. What is the timings for requesting for the permit?

Answer: The permit can be only issued between 12 Noon till mid night as decided by the administration.

- 4. What if the permits are still left and there are few requests under process? Answer: If such scenario exists then keep on looking on the status as there may be chances where requests are not matured and still the permits can be left.
- 5. Can I reprint the permit?

Answer: Yes, there is a option available on the interface where a user can reprint his/her permit by providing the permit date and vehicle number.

- **6.** Is there any option available for cancelling the issued permit? **Answer:** No, as per the administrative decision there is no facility to cancel the permit once issued.
- 7. How many permits can I print from my PC/ Mobile?

Answer: Maximum of 2 permits per device/ ip-address is allowed in order to cater the public at large.

8. Whom to contact in case of some query related to Permit Issuance? Answer: You can send an email to dc-kul-hp@nic.in for any query related to Rohtang Permit Issuance.